

MHC Alerts

MHC Alerts are notifications that are sent to subscribing health care providers each time their current patients have an encounter with another health care provider. The notifications include relevant patient information delivered within moments to the patient's health provider enabling better clinical decision making and patient care.



You have an alert from Missouri Health Connection about your patient

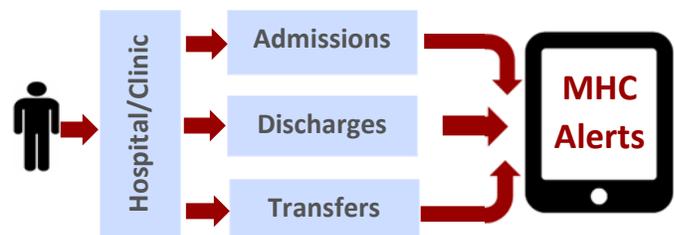
Benefits of MHC Alerts:

-  Gives access to patient information for scheduling follow-up treatment.
-  MHC Alerts consist of clinical encounter data as well as reports and documents.
-  MHC Alerts are quickly sent to providers or care managers for better care coordination and clinical decision support.
-  MHC Alerts are subscription based and automatically triggered.
-  MHC Alerts are sent electronically to a health records system (EHR), DIRECT secure messaging inbox or MHC CareView portal.
-  MHC Alerts are delivered in real-time.

Keeping You Connected to Your Patients

How can a health care provider or a care coordinator manage their patient population and close the communication gap between them and their patients without getting a notification?

MHC Alerts provide a real-time alert to providers on their patient's ADT (admissions, discharges and transfers) from hospitals, clinics or other health care facilities.



Information provided by MHC Alerts

- Patient demographics
- Facility
- Encounter description
- Provider information

How it Works

Patient encounter registered at a hospital, clinic or health care facility



MHC receives the patient encounter ADT from the provider



MHC checks patient for an Alert



MHC collects the patient's clinical information and generates the alert



MHC sends an alert to the subscribing provider or care coordinator



Health care provider follows up with patient



How soon after an encounter will I receive an alert?

MHC will notify you within moments of receiving the admission, discharge, or transfer from the hospital or clinic's EHR system.

Can I receive an alert on any patient?

MHC Alerts are only sent to health care providers or care coordinators that have an active relationship with the patient.

Do I get an alert for patients that have not consented to share their information through MHC?

Your patient must have an Opt-in consent on file with MHC in order for you to receive an alert for the patient. If the patient has an Opt-out consent on file with MHC, you will not receive an alert for the patient.

Does the alert contain the chief complaint at admission and the discharge summaries?

MHC Alerts can include a Consolidated CCD (in XML and HTML formats). Once this information has been received by MHC from the hospital or clinic EHR system, MHC will provide it within the alert.

About MHC

As one of the largest health information exchange networks in the US, MHC provides the groundbreaking technological framework that enables health care providers to administer quality care to their patients. Through implementation of Missouri's only secure, statewide health information network, MHC's participant network distributes over half of Missouri's inpatient care. MHC currently provides over 7,000 providers, hundreds of clinics and community health centers and more than 70 hospitals with a secure and accelerated network to access patient health records. From a solo physician practice to the largest multi-hospital health system, MHC's services are designed to support a wide and diverse range of health care provider organizations. MHC is a non-profit 501(c)(3) organization governed by a public-private board of directors.

For more information, visit
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