



About

As one of the largest health information exchange (HIE) networks in the United States, Missouri Health Connection (MHC) is the only secure, statewide, private, non-profit HIE in Missouri. Expanding into the Midwest, MHC provides over 7,000 clinicians, hundreds of clinics and community health centers and more than 75 hospitals, and health plans with access to comprehensive patient health records for more than 20+ million patients. MHC's services are designed to support health care clinicians and payors with a more complete and accurate patient health records. The electronic exchange of health records in the MHC network, enables clinicians to quickly and securely access and receive real-time comprehensive patient health records resulting in improved quality of health care delivery by coordinating care, reducing preventable errors and avoiding treatment duplication. No matter where a patient goes for care, MHC supports its participating health care stakeholders, by providing an up-to-date, comprehensive, longitudinal health record including clinical and claims data. MHC's service solutions improve health care outcomes and quality by supporting access to aggregated patient information to identify gaps in patient care and provide more clinical data to clinicians and care coordinators for enhanced clinical decision making.

MHC is a national leader in the HIE market that specializes in data normalization and robust data exchange. MHC serves as an unbiased, vendor agnostic, trusted health information technology solution that provides an advanced technological framework enabling access to comprehensive electronic patient records across from multiple data sources in real-time. As interoperability specialist in clinical and claims data exchange, MHC has connected hundreds of disparate data sources including health care providers, regional, state and national HIEs, health plans, and accountable care organizations (ACOs). As the Midwest gateway, MHC is a nationally identified HIE gateway in the CMS supported Patient Centered Data Home initiative, facilitating the exchange of clinical information across the country by connecting to more than 40 other HIEs. Additionally, MHC is also connected to Veterans Administration and the Department of Defense.

MHC's mission focuses on quality patient care, improving health outcomes, innovations to improve efficiencies and reducing costs for our Participants. Members of MHC's HIE network receive innovative, cost effective strategic services that provide a return on investment by transforming the delivery of care.

MHC Services

- Direct Messaging
- Alerts & Notifications
- Clinical Document Exchange
- Public Health Reporting
- Clinical Portal
- Analytics
- Promoting Interoperability/MU

Connecting
providers with
crucial
information





MHCis...

- A full service health information exchange (HIE)
- One of the largest HIE in U.S.
- Reliable, secure, trusted tech vendor for all health care stakeholders

Participants

- Health Systems
- Hospitals
- Clinics/Physician Practices
- Federally Qualified Health Centers
- Post-acute care facilities
- Behavioral health facilities
- Accountable Care Organizations
- Care Management Organizations
- Health Plans (Commercial, Medicare, Medicaid)
- Federal and State Agencies
- Other Qualified health care stakeholders



Private



Secure



Reliable



Actionable

How MHC Provides Value

HIEs networks provide many important benefits for providers, patients and hospitals, such as:

- ✦ A key component to MHC's success is its ability to connect with all certified EHR systems. MHC's vendor neutral approach connects a broad array of health systems, users, and application, which elevates the volume and value of information within the network while making the most comprehensive electronic health records possible.
- ✦ Enables real-time (pull & push) data exchange between disparate data sources strengthening patient-centered, quality health care with patient information at your fingertips.
- ✦ Aggregates and normalizes health information.
- ✦ Improves interoperability by incorporating MHC within your EHR environment and preferred workflow.
- ✦ Care coordination and transition of care become more effective lowering readmission rates, risk of adverse events, cost and over utilization of medical services.
- ✦ Reduces administrative time and expense by allowing providers access to their patients' consolidated health record through a central point of connectivity instead of having to collect patient information by fax, mail, or phone calls.
- ✦ Assists with quality improvement measures and reporting by consolidating the patient's health record across multiple providers.

Consent Policy

MHC operates under an opt-in Consent to Access (C2A) patient consent policy. C2A allows the patient to control which of their health care providers can access their information. With C2A, each health care provider acquires a consent from their patient in order to access the patient's information from the MHC network.

